



40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

Tel: 0300 123 0999  
Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

3rd December 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/11/29.

You requested the following information:

**How many Health advisors were and are employed at Ashford 111 by SECamb and via an employment agency for the years 2013/2014 and 2014/2015, what percentage does this represent of the total number of health advisors at Ashford?**

Please see the table below which shows the number of staff employed by SECamb at Ashford 111 on 31<sup>st</sup> March 2014 and 31<sup>st</sup> March 2015 respectively.

111 HEALTH ADVISORS		
	STAFF HEADCOUNT	BANK STAFF HEADCOUNT
31-Mar-14	212	9
31-Mar-15	81	8

With regard to the agency staff details, unfortunately we do not hold this information in a reportable format. I regret to advise that we cannot provide any further information as requested on the grounds of the exemption contained within s.12 of the FOIA. To retrieve the information requested would necessitate manually searching through invoices from employment agencies over the two year period. This would exceed the appropriate limit of 18 hours as set down in the guidance on the application of the Freedom of Information and Data Protection (Appropriate Limit and Fees).

I am sorry that I cannot be more helpful on this occasion.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust